Program Review Student Survey

Results of analysis

2020

The Report Draft: Office for Quality Assurance

The Program Review Student Survey is conducted with the third year students and graduates of the College, once a year.

The survey includes student's satisfaction with Study Program about:

1. Quality of study program

2. How manageable has the academic workload in the program

3. In which areas program are helped you to improve your ability

4. In what aspects has the program contributed the most to your learning

5. Quality of professors

6. Evaluate your department regarding the academic advice it offers you

7. Would you recommend College to others

Result report

Number of respondents: 225

Method of realization: with the electronic questionnaire Program Review Student Survey

Regarding the Quality of the Programs and courses, we present the summary results of the survey: Program Review Student Survey-2020 (of third year and graduate students). Number of respondents: 117 third year students and 108 graduates = Total 225 respondents.

Lower scores were obtained for the following evaluation areas:

Metrics	Metrics	To what extent has your program helped you to improve your ability in the following areas?	Results
3	3.5	Research skills	75.6% Strongly Agree and Agree 1=Strongly Agree (8.9%) 2= Agree (66.7%)
	3.6	Leadership skills	72.9% Strongly Agree and Agree 1=Strongly Agree (8%) 2= Agree (64.97%)
	3.9	Entrepreneurship	82.2% Strongly Agree and Agree 1=Strongly Agree (0.4%) 2= Agree (81.8%)
4	4.3	Learning materials (textbooks, handouts, etc.)	72.4% Excellent and Very Good 1= Excellent (21.3%) 2= Very Good (51.1%)
	4.10	Print-based library resources	53.3% Excellent and Very Good 1= Excellent (0%) 2= Very Good (53.3%)
	4.11	Computer-based library resources	80.9% Excellent and Very Good 1= Excellent (0%) 2= Very Good (80.9%)
5	5.3	Most of my professors are available outside of class time to help students	71.6% Strongly Agree and Agree 1=Strongly Agree (3.1%) 2= Agree (68.4%)
6	6.2	Directing you to useful sources of academic advising outside your program department	72% Excellent and Very Good 1= Excellent (3.1%) 2= Very Good (68.9%)

The best results were obtained for the following areas of evaluation:

Metrics	Metrics	To what extent has your program helped you to improve your ability in the following areas?	Results
3	3.1	Problem-Solving/Critical Thinking	100% Strongly Agree and Agree 1=Strongly Agree (55.1%) 2= Agree (44.9%)
	3.7	Computer Proficiency	100% Strongly Agree and Agree 1=Strongly Agree (15.1%) 2= Agree (84.9%)
	3.8	Understanding professional/ethical responsibilities	100% Strongly Agree and Agree 1=Strongly Agree (69.3%) 2= Agree (30.7%)
4	4.4	Classroom instruction	100% Excellent and Very Good 1= Excellent (96%) 2= Very Good (4%)
	4.8	Group work	100% Excellent and Very Good

			1= Excellent (21.39%) 2= Very Good (78.79%)
6	6.1	Providing helpful academic advising	90.2% Excellent and Very Good 1= Excellent (0%) 2= Very Good (90.2%)

The extent to which the program has helped to improve students' skills in other metric areas has shown acceptable percentages, because for the first two scores this has been in the range 90.2-97.8%. However, our goal is to increase the impact rate of the program to improve student skills for all areas with a target degree above 95%.

Metrics	Questions		Relative Frequencies of answers					
1	**Please indicate your level of agreement with each statement in the following list.**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagre	1	2	3	4	5	Total
1.1	My program is academically challenging	1 2 3 4 5	7.6	92.4	0.0	0.0	0.0	100.0
1.2	My program provides good preparation for a career.	1 2 3 4 5	64.4	30.2	3.6	1.8	0.0	100.0
1.3	The content of the courses in my program is well-organized.	1 2 3 4 5	20.9	75.6	2.2	1.3	0.0	100.0
1.4	My program is of high quality	1 2 3 4 5	8.0	89.8	2.2	0.0	0.0	100.0
2	**How manageable has the academic workload in your program been for you?**	1. Excessively high; 2.Manageable; 3. Too Low	7.6	92.4	0.0	0.0	0.0	100.0
3	**To what extent has your program helped you to improve your ability in the following areas?**	1 = A Great Deal; 2 = Very Much; 3 = Somewhat; 4 = Very Little; 5 = Not at All						
3.1	Problem-Solving/Critical Thinking	1 2 3 4 5	55.1	44.9	0.0	0.0	0.0	100.0
3.2	Creativity	1 2 3 4 5	5.8	54.2	40.0	0.0	0.0	100.0
3.3	Written Communication	1 2 3 4 5	20.9	79.1	0.0	0.0	0.0	100.0
3.4	Oral Communication	1 2 3 4 5	48.0	52.0	0.0	0.0	0.0	100.0
3.5	Research skills	1 2 3 4 5	8.9	66.7	23.6	0.9	0.0	100.0
3.6	Leadership skills	1 2 3 4 5	8.0	64.9	27.1	0.0	0.0	100.0
3.7	Computer Proficiency	1 2 3 4 5	15.1	84.9	0.0	0.0	0.0	100.0
3.8	Understanding professional/ethical responsibilities	1 2 3 4 5	69.3	30.7	0.0	0.0	0.0	100.0
3.9	Entrepreneurship	1 2 3 4 5	0.4	81.8	12.0	5.8	0.0	100.0
3.1	Understanding the international context of your career field	1 2 3 4 5	20.9	73.8	4.4	0.9	0.0	100.0
3.11	Understanding people from different cultures	1 2 3 4 5						
3.12	Developing a broad knowledge of your career field	1 2 3 4 5	62.7	29.8	6.2	1.3	0.0	100.0
3.13	Mastering specific employment related skills/knowledge	1 2 3 4 5	64.9	30.2	2.7	2.2	0.0	100.0
3.14	Working in teams	1 2 3 4 5	20.4	76.9	1.3	1.3	0.0	100.0
3.15	Responding to technological innovations	1 2 3 4 5	67.1	30.7	2.2	0.0	0.0	100.0
4	**How would you rate the following aspects of your program in contributing to your learning? (Use "0" for "Not Applicable")**	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
4.1	Tests, examinations, etc.	1 2 3 4 5	24.9	72.0	3.1	0.0	0.0	100.0
4.2	Written assignments (term papers, lab reports, etc.)	1 2 3 4 5	54.2	39.6	5.3	0.9	0.0	100.0
4.3	Learning materials (textbooks, handouts, etc.)	1 2 3 4 5	21.3	51.1	22.2	5.3	0.0	100.0
4.4	Classroom instruction	1 2 3 4 5	96.0	4.0	0.0	0.0	0.0	100.0
4.5	Laboratory Experiences	1 2 3 4 5	81.3	12.0	6.7	0.0	0.0	100.0
4.6	Study Experiences	1 2 3 4 5	45.8	52.0	2.2	0.0	0.0	100.0
4.7	Experiences with computer-based technology	1 2 3 4 5	65.3	32.4	2.2	0.0	0.0	100.0
4.8	Group work	1 2 3 4 5	21.3	78.7	0.0	0.0	0.0	100.0
4.9	Co-op program, internship or other practical experience related to your program	1 2 3 4 5	6.7	88.0	5.3	0.0	0.0	100.0
4.1	Print-based library resources	1 2 3 4 5	0.0	53.3	37.3	7.1	2.2	100.0
4.11	Computer-based library resources	1 2 3 4 5	0.0	80.9	12.4	5.8	0.9	100.0

4	How would you rate the following aspects of your program in contributing to your learning? (Use "0" for "Not Applicable" if you have not participated in an activity or used a specific resource.)	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
4.1	Tests, examinations, etc.	1 2 3 4 5	24.9	72.0	3.1	0.0	0.0	100.0
4.2	Written assignments (term papers, lab reports, etc.)	1 2 3 4 5	54.2	39.6	5.3	0.9	0.0	100.0
4.3	Learning materials (textbooks, handouts, etc.)	1 2 3 4 5	21.3	51.1	22.2	5.3	0.0	100.0
4.4	Classroom instruction	1 2 3 4 5	96.0	4.0	0.0	0.0	0.0	100.0
4.5	Laboratory Experiences	1 2 3 4 5	81.3	12.0	6.7	0.0	0.0	100.0
4.6	Study Experiences	1 2 3 4 5	45.8	52.0	2.2	0.0	0.0	100.0
4.7	Experiences with computer-based technology	1 2 3 4 5	65.3	32.4	2.2	0.0	0.0	100.0
4.8	Group work	1 2 3 4 5	21.3	78.7	0.0	0.0	0.0	100.0
4.9	Co-op program, internship or other practical experience related to your program	1 2 3 4 5	6.7	88.0	5.3	0.0	0.0	100.0
4.1	Print-based library resources	1 2 3 4 5	0.0	53.3	37.3	7.1	2.2	100.0
4.1	Computer-based library resources	1 2 3 4 5	0.0	80.9	12.4	5.8	0.9	100.0
5	Please indicate your level of agreement with each statement in the following list	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagree						
5.1	Most of my professors are current and knowledgeable in their field.	1 2 3 4 5	22.7	70.7	6.7	0.0	0.0	100.0
5.2	Most of my professors are well organized in their teaching	1 2 3 4 5	22.1	68.5	9.5	0.0	0.0	100.0
5.3	Most of my professors are available outside of class time to help students	1 2 3 4 5	3.1	68.4	28.4	0.0	0.0	100.0
5.4	Most professors' teaching is intellectually challenging.	1 2 3 4 5	20.9	74.2	4.9	0.0	0.0	100.0
5.5	Generally, the teaching I have experienced in my program is of high quality	1 2 3 4 5	18.2	76.9	4.9	0.0	0.0	100.0
5.6	Most of my professors provide useful feedback on my academic performance	1 2 3 4 5	26.2	67.6	6.2	0.0	0.0	100.0

6	How would you rate your program department been in providing and/or directing you to any academic advising that you have needed? (Use "0" for "Not Applicable".)	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
6.1	Providing helpful academic advising	1 2 3 4 5	0.0	90.2	9.8	0.0	0.0	100.0
6.2	Directing you to useful sources of academic advising outside your program department	1 2 3 4 5	0.0	90.2	9.8	0.0	0.0	100.0
6.3	**Would you recommend your program to others?**	1. YES; 2. NO	96.9	3.1	0.0	0.0	0.0	100.0
7	**Would you recommend Rezonanca College to others?**	1. YES; 2. NO	94.7	5.3	0.0	0.0	0.0	100.0
8	**In which program are you enrolled?**							
9	**If your program offers multiple options (streams, specializations..), in which option are you enrolled?**							
10	**In which year are you enrolled?**							
11	**Did you enter your program directly from high school?**	1. YES; 2. NO	95.6	4.4	0.0	0.0	0.0	100.0

Proposed measures and activities to improve the quality of programs and courses

Metrics	Areas for improvement	Actual Benchmark	Activity	Executor	Indicators
3	Implementation of teaching forms that increase the use of these basics:		- Implement strategies to improve learning forms and aspects that have been identified with lower performance.		
3.5	Research skills of students	75.6% Strongly Agree and Agree	- Improving teaching methods in the subject Research Methodology - Greater involvement of students in College research projects - Academic staff to include in their teaching information their own research and scientific activities that are relevant to the courses they hold, along with other important field research developments -Implementation of teaching forms which oblige students to use large Scientific Databases in which the College has a subscription (EBSCO). - Changing the policy and including the presentation of at least one paper shkencor në konferencë studentore vendore ose internacionale para diplomimit për çdo student. - Rritja e efikasitetit të sesioneve konsultative të mentorit me studentët për temat e diplomave të tyre.	ZSC, Academic Units, Center for Excellence in Teaching and Learning	- No. of scientific projects and the number of students who are involved in scientific projects of the College - The degree of inclusion of information on staff research in the teaching of the subject they teach - Percentage of teaching forms that encourage the use of large scientific databases
3.6	Leadership skills	72.9% Strongly Agree and Agree	- Cultivation of cooperative cultures - Inclusion of leadership skills in the list of soft skills training courses. - Increasing the number of projects in the group, with different leaders for each of its elements (one student research leader, another report leader, another visual presentation leader, and so on)	ZSC, Academic Units, Center for Excellence in Teaching and Learning	- Improving performance regarding the impact of the program on student leadership skills after reassessing this indicator.
3.9	Entrepreneurship	82.2% Strongly Agree and Agree	- Building creativity and innovation skills (case study of various business-related problems in order to develop the ability to think creatively among students)	ZSC, Academic Units, Center for Excellence in Teaching and Learning	- Improving the assessment regarding the knowledge and skills of students for entrepreneurship, after the re-evaluation of the indicator.
4	How would you rate the following aspects of your program in contributing to your learning?		- Implement strategies to improve those elements of learning proces.		
4.3	Learning materials (textbooks, handouts, etc.)	72.4% Excellent and Very Good	- Increase the material prepared for the teaching process for all subjects - Increasing the publishing activity of the academic staff - Increasing the financial support of the College for the publishing activity of the College	Academic staff, Steearing Council, Publishing Board of the College	- Number and quality of teaching materials posted on Moodle platform Resonanca; - Number of teaching publications of the academic staff within

					the year.
4.10	Print-based library resources	53.3% Excellent and Very Good	- Improving library resources according to the needs of students; - Improving information regarding the literature collections available at the College -Improving information regarding opportunities for securing, ordering and borrowing library materials; - Improving information regarding scientific databases subscribed by the College ' - Trainings for the use of the library resources of the College; - Continuous evaluation of library resources as a first step towards drafting a Plan for improving library resources - Provide all recommended literature according to the syllabus of rabbits	OQA, Academic Units, Center Central Library Library	- Number of books per student - The number of book titles in the Library in relation to the number of students - Library expenses per student - Library expenses as part of total operating expenses - Established efficient information channels on library resource issues - Percentage of literature provided according to syllabus recommendations
4.11	Computer-based library resources	80.9% Excellent and Very Good 1= Excellent (0%) 2= Very Good (80.9%)	- Improving the computer-based library resources according to the needs of students; - Improving information regarding the collections of these resources in the College - Improving information regarding scientific databases subscribed by the College ' - Trainings for the use of these library resources of the College; - Continuous evaluation of these resources before drafting the Improvement Plan - Provision of recommended literature according to course syllabi also in electronic format	OQA, Academic Units, Center Central Library Library	- Number of electronic books per student - Number of electronic literature in the Library in relation to the number of students - Library expenses for electronic literature per student - Library expenses for this literature format, as part of the total operating expenses Established efficient information channels on library resource issues in this format - Percentage of literature provided according to the recommendations for syllabus courses in electronic format
5.3	Most of my professors are available outside of class time to help students	71.6% Strongly Agree and Agree 1=Strongly Agree (3.1%) 2= Agree (68.4%)	- Improving the quality of student-professor interaction. - Increasing opportunities for student-professor interaction outside the classroom, through innovative forms of group interactivity, according to the interests and preferences of students for inclusion in these groups - Determining the possible time and space for this group activity - Awareness of staff that interactions are part of their teaching - Preparation of manuals and trainings for the use of technology to create opportunities for interaction.	OQA, Academic Units, Center for Excellence in Teaching and Learning, College Computer Center	- Improving the evaluation related to this indicator, after the re-evaluation.

			- Providing Academic Forums for asynchronous interactivity on the Moodle platform in all subjects		
6.2	Directing you to useful sources of academic advising outside your program department	72% Excellent and Very Good 1= Excellent (3.1%) 2= Very Good (68.9%)	- Determining the possible time and space for this group activity - Preparation of manuals and trainings for the use of technology to create opportunities for interaction. - Providing Academic Forums for asynchronous interactivity on the Moodle platform in all subjects		- Improving the evaluation related to this indicator, after the re-evaluation.

BSc Biochemistry Laboratory

Metrics	Questions		Relative Frequencies of answers					
1	**Please indicate your level of agreement with each statement in the following list.**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagre	1	2	3	4	5	Total
1.1	My program is academically challenging	1 2 3 4 5	8.0	92.0	0.0	0.0	0.0	100.0
1.2	My program provides good preparation for a career.	1 2 3 4 5	52.0	40.0	4.0	4.0	0.0	100.0
1.3	The content of the courses in my program is well-organized.	1 2 3 4 5	16.0	80.0	0.0	4.0	0.0	100.0
1.4	My program is of high quality	1 2 3 4 5	8.0	88.0	4.0	0.0	0.0	100.0
2	**How manageable has the academic workload in your program been for you?**	1. Excessively high; 2.Manageable; 3. Too Low	8.0	92.0	0.0	0.0	0.0	100.0
3		1 = A Great Deal; 2 = Very Much; 3 = Somewhat; 4 = Very Little; 5 = Not at All	29.1	63.1	7.7	0.0	0.0	100.0
3.1	Problem-Solving/Critical Thinking	1 2 3 4 5	56.0	44.0	0.0	0.0	0.0	100.0
3.2	Creativity	1 2 3 4 5	0.0	52.0	48.0	0.0	0.0	100.0
3.3	Written Communication	1 2 3 4 5	16.0	84.0	0.0	0.0	0.0	100.0
3.4	Oral Communication	1 2 3 4 5	40.0	60.0	0.0	0.0	0.0	100.0
3.5	Research skills	1 2 3 4 5	0.0	72.0	28.0	0.0	0.0	100.0
3.6	Leadership skills	1 2 3 4 5	0.0	80.0	20.0	0.0	0.0	100.0
3.7	Computer Proficiency	1 2 3 4 5	8.0	92.0	0.0	0.0	0.0	100.0
3.8	Understanding professional/ethical responsibilities	1 2 3 4 5	64.0	36.0	0.0	0.0	0.0	100.0
3.9	Entrepreneurship	1 2 3 4 5	0.0	88.0	12.0	0.0	0.0	100.0
3.10	Understanding the international context of your career field	1 2 3 4 5	16.0	84.0	0.0	0.0	0.0	100.0
3.11	Understanding people from different cultures	1 2 3 4 5						
3.12	Developing a broad knowledge of your career field	1 2 3 4 5	64.0	36.0	0.0	0.0	0.0	100.0
3.13	Mastering specific employment related skills/knowledge	1 2 3 4 5	64.0	36.0	0.0	0.0	0.0	100.0
3.14	Working in teams	1 2 3 4 5	16.0	84.0	0.0	0.0	0.0	100.0
3.15	Responding to technological innovations	1 2 3 4 5	64.0	36.0	0.0	0.0	0.0	100.0

4	How would you rate the following aspects of your program in contributing to your learning? (Use "0" for "Not Applicable")	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;	37.8	54.5	7.6	0.0	0.0	100.0
4.1	Tests, examinations, etc.	1 2 3 4 5	32.0	68.0	0.0	0.0	0.0	100.0
4.2	Written assignments (term papers, lab reports, etc.)	1 2 3 4 5	52.0	48.0	0.0	0.0	0.0	100.0
4.3	Learning materials (textbooks, handouts, etc.)	1 2 3 4 5	20.0	56.0	24.0	0.0	0.0	100.0
4.4	Classroom instruction	1 2 3 4 5	88.0	12.0	0.0	0.0	0.0	100.0
4.5	Laboratory Experiences	1 2 3 4 5	88.0	12.0	0.0	0.0	0.0	100.0
4.6	Study Experiences	1 2 3 4 5	44.0	56.0	0.0	0.0	0.0	100.0
4.7	Experiences with computer-based technology	1 2 3 4 5	64.0	36.0	0.0	0.0	0.0	100.0
4.8	Group work	1 2 3 4 5	20.0	80.0	0.0	0.0	0.0	100.0
4.9	Co-op program, internship or other practical experience related to your program	1 2 3 4 5	8.0	92.0	0.0	0.0	0.0	100.0
4.10	Print-based library resources	1 2 3 4 5	0.0	52.0	48.0	0.0	0.0	100.0
4.11	Computer-based library resources	1 2 3 4 5	0.0	88.0	12.0	0.0	0.0	100.0
5	Please indicate your level of agreement with each statement in the following list	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagree	20.7	74.0	5.3	0.0	0.0	100.0
5.1	Most of my professors are current and knowledgeable in their field.	1 2 3 4 5	20.0	80.0	0.0	0.0	0.0	100.0
5.2	Most of my professors are well organized in their teaching	1 2 3 4 5	16.0	80.0	4.0	0.0	0.0	100.0
5.3	Most of my professors are available outside of class time to help students	1 2 3 4 5	0.0	72.0	28.0	0.0	0.0	100.0
5.4	Most professors' teaching is intellectually challenging.	1 2 3 4 5	16.0	84.0	0.0	0.0	0.0	100.0
5.5	Generally, the teaching I have experienced in my program is of high quality	1 2 3 4 5	16.0	84.0	0.0	0.0	0.0	100.0
5.6	Most of my professors provide useful feedback on my academic performance	1 2 3 4 5	56.0	44.0	0.0	0.0	0.0	100.0
6	How would you rate your program department been in providing and/or directing you to any academic advising that you have needed? (Use "0" for "Not Applicable".)	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;	33.3	58.7	8.0	0.0	0.0	100.0
6.1	Providing helpful academic advising	1 2 3 4 5	0.0	100.0	0.0	0.0	0.0	100.0
6.2	Directing you to useful sources of academic advising outside your program department	1 2 3 4 5	0.0	76.0	24.0	0.0	0.0	100.0
6.3	Would you recommend your program to others?	1. YES; 2. NO	100.0	0.0	0.0	0.0	0.0	100.0
6.4	Why or why not ?							
7	Would you recommend Rezonanca College to others?	1. YES; 2. NO	100.0	0.0	0.0	0.0	0.0	100.0

BSc Diagnostic Radiology

Metrics	Questions		Relative Frequencies of answers					
			1	2	3	4	5	Total
1	**Please indicate your level of agreement with each statement in the following list.**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagre						
1.1	My program is academically challenging	1 2 3 4 5	5.0	95.0	0.0	0.0	0.0	100.0
1.2	My program provides good preparation for a career.	1 2 3 4 5	60.0	35.0	0.0	5.0	0.0	100.0
1.3	The content of the courses in my program is well-organized.	1 2 3 4 5	15.0	80.0	5.0	0.0	0.0	100.0
1.4	My program is of high quality	1 2 3 4 5	5.0	90.0	5.0	0.0	0.0	100.0
2	**How manageable has the academic workload in your program been for you?**	1. Excessively high; 2.Manageable; 3. Too Low	5.0	95.0	0.0	0.0	0.0	100.0
3	**To what extent has your program helped you to improve your ability in the following areas?**	1 = A Great Deal; 2 = Very Much; 3 = Somewhat; 4 = Very Little; 5 = Not at All						
3.1	Problem-Solving/Critical Thinking	1 2 3 4 5	55.0	45.0	0.0	0.0	0.0	100.0
3.2	Creativity	1 2 3 4 5	15.0	50.0	35.0	0.0	0.0	100.0
3.3	Written Communication	1 2 3 4 5	25.0	75.0	0.0	0.0	0.0	100.0
3.4	Oral Communication	1 2 3 4 5	45.0	55.0	0.0	0.0	0.0	100.0
3.5	Research skills	1 2 3 4 5	0.0	75.0	25.0	0.0	0.0	100.0
3.6	Leadership skills	1 2 3 4 5	0.0	65.0	35.0	0.0	0.0	100.0
3.7	Computer Proficiency	1 2 3 4 5	20.0	80.0	0.0	0.0	0.0	100.0
3.8	Understanding professional/ethical responsibilities	1 2 3 4 5	75.0	25.0	0.0	0.0	0.0	100.0
3.9	Entrepreneurship	1 2 3 4 5	0.0	75.0	25.0	0.0	0.0	100.0
3.10	Understanding the international context of your career field	1 2 3 4 5	25.0	60.0	10.0	5.0	0.0	100.0
3.11	Understanding people from different cultures	1 2 3 4 5						
3.12	Developing a broad knowledge of your career field	1 2 3 4 5	60.0	35.0	5.0	0.0	0.0	100.0
3.13	Mastering specific employment related skills/knowledge	1 2 3 4 5	55.0	35.0	10.0	0.0	0.0	100.0
3.14	Working in teams	1 2 3 4 5	25.0	70.0	0.0	5.0	0.0	100.0
3.15	Responding to technological innovations	1 2 3 4 5	75.0	25.0	0.0	0.0	0.0	100.0

4	**How would you rate the following aspects of your program in contributing to your learning? (Use "0" for "Not Applicable")**	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
4.1	Tests, examinations, etc.	1 2 3 4 5	30.0	70.0	0.0	0.0	0.0	100.0
4.2	Written assignments (term papers, lab reports, etc.)	1 2 3 4 5	55.0	45.0	0.0	0.0	0.0	100.0
4.3	Learning materials (textbooks, handouts, etc.)	1 2 3 4 5	25.0	70.0	5.0	0.0	0.0	100.0
4.4	Classroom instruction	1 2 3 4 5	95.0	5.0	0.0	0.0	0.0	100.0
4.5	Laboratory Experiences	1 2 3 4 5	95.0	5.0	0.0	0.0	0.0	100.0
4.6	Study Experiences	1 2 3 4 5	45.0	55.0	0.0	0.0	0.0	100.0
4.7	Experiences with computer-based technology	1 2 3 4 5	75.0	25.0	0.0	0.0	0.0	100.0
4.8	Group work	1 2 3 4 5	25.0	75.0	0.0	0.0	0.0	100.0
4.9	Co-op program, internship or other practical experience related to your program	1 2 3 4 5	5.0	95.0	0.0	0.0	0.0	100.0
4.10	Print-based library resources	1 2 3 4 5	5.0	65.0	30.0	0.0	0.0	100.0
4.11	Computer-based library resources	1 2 3 4 5	0.0	80.0	20.0	0.0	0.0	100.0
5	**Please indicate your level of agreement with each statement in the following list**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagree						
5.1	Most of my professors are current and knowledgeable in their field.	1 2 3 4 5	20.0	75.0	5.0	0.0	0.0	100.0
5.2	Most of my professors are well organized in their teaching	1 2 3 4 5	30.0	65.0	5.0	0.0	0.0	100.0
5.3	Most of my professors are available outside of class time to help students	1 2 3 4 5	5.0	75.0	20.0	0.0	0.0	100.0
5.4	Most professors' teaching is intellectually challenging.	1 2 3 4 5	30.0	70.0	0.0	0.0	0.0	100.0
5.5	Generally, the teaching I have experienced in my program is of high quality	1 2 3 4 5	25.0	70.0	5.0	0.0	0.0	100.0
5.6	Most of my professors provide useful feedback on my academic performance	1 2 3 4 5	25.0	70.0	5.0	0.0	0.0	100.0
6	**How would you rate your program department been in providing and/or directing you to any academic advising that you have needed? (Use "0" for "Not Applicable".)**	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;	30.0	60.0	10.0	0.0	0.0	100.0
6.1	Providing helpful academic advising	1 2 3 4 5	0.0	90.0	10.0	0.0	0.0	100.0
6.2	Directing you to useful sources of academic advising outside your program department	1 2 3 4 5	0.0	80.0	20.0	0.0	0.0	100.0
6.3	**Would you recommend your program to others?**	1. YES; 2. NO	90.0	10.0	0.0	0.0	0.0	100.0
6.4	**Why or why not ?**							
7	**Would you recommend Rezonanca College to others?**	1. YES; 2. NO	95.0	5.0	0.0	0.0	0.0	100.0

MSc Pharmacy

Metrics	Questions		Relative Frequencies of answers					
			1	2	3	4	5	Total
1	**Please indicate your level of agreement with each statement in the following list.**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagre						
1.1	My program is academically challenging	1 2 3 4 5	21.1	78.9	0.0	0.0	0.0	100.0
1.2	My program provides good preparation for a career.	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0
1.3	The content of the courses in my program is well-organized.	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
1.4	My program is of high quality	1 2 3 4 5	21.1	78.9	0.0	0.0	0.0	100.0
2	**How manageable has the academic workload in your program been for you?**	1. Excessively high; 2.Manageable; 3. Too Low	21.1	78.9	0.0	0.0	0.0	100.0
3	**To what extent has your program helped you to improve your ability in the following areas?**	1 = A Great Deal; 2 = Very Much; 3 = Somewhat; 4 = Very Little; 5 = Not at All						
3.1	Problem-Solving/Critical Thinking	1 2 3 4 5	57.9	42.1	0.0	0.0	0.0	100.0
3.2	Creativity	1 2 3 4 5	0.0	68.4	31.6	0.0	0.0	100.0
3.3	Written Communication	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
3.4	Oral Communication	1 2 3 4 5	47.4	52.6	0.0	0.0	0.0	100.0
3.5	Research skills	1 2 3 4 5	5.3	68.4	26.3	0.0	0.0	100.0
3.6	Leadership skills	1 2 3 4 5	5.3	57.9	36.8	0.0	0.0	100.0
3.7	Computer Proficiency	1 2 3 4 5	10.5	89.5	0.0	0.0	0.0	100.0
3.8	Understanding professional/ethical responsibilities	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0
3.9	Entrepreneurship	1 2 3 4 5	0.0	63.2	26.3	10.5	0.0	100.0
3.1	Understanding the international context of your career field	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
3.11	Understanding people from different cultures	1 2 3 4 5						
3.12	Developing a broad knowledge of your career field	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0
3.13	Mastering specific employment related skills/knowledge	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0
3.14	Working in teams	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
3.15	Responding to technological innovations	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0

#	Question	Scale	1	2	3	4	5	Total
4	**How would you rate the following aspects of your program in contributing to your learning? (Use "0" for "Not Applicable")**	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
4.1	Tests, examinations, etc.	1 2 3 4 5	47.4	52.6	0.0	0.0	0.0	100.0
4.2	Written assignments (term papers, lab reports, etc.)	1 2 3 4 5	52.6	36.8	5.3	5.3	0.0	100.0
4.3	Learning materials (textbooks, handouts, etc.)	1 2 3 4 5	31.6	47.4	15.8	5.3	0.0	100.0
4.4	Classroom instruction	1 2 3 4 5	84.2	15.8	0.0	0.0	0.0	100.0
4.5	Laboratory Experiences	1 2 3 4 5	84.2	15.8	0.0	0.0	0.0	100.0
4.6	Study Experiences	1 2 3 4 5	47.4	52.6	0.0	0.0	0.0	100.0
4.7	Experiences with computer-based technology	1 2 3 4 5	68.4	31.6	0.0	0.0	0.0	100.0
4.8	Group work	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
4.9	Co-op program, internship or other practical experience related to your program	1 2 3 4 5	21.1	78.9	0.0	0.0	0.0	100.0
4.1	Print-based library resources	1 2 3 4 5	0.0	73.7	26.3	0.0	0.0	100.0
4.11	Computer-based library resources	1 2 3 4 5	0.0	78.9	21.1	0.0	0.0	100.0
5	**Please indicate your level of agreement with each statement in the following list**	1 = Strongly Agree; 2 = Agree; 3 = Neither Agree nor Disagree; 4 = Disagree; 5 = Strongly Disagree						
5.1	Most of my professors are current and knowledgeable in their field.	1 2 3 4 5	26.3	73.7	0.0	0.0	0.0	100.0
5.2	Most of my professors are well organized in their teaching	1 2 3 4 5	21.1	78.9	0.0	0.0	0.0	100.0
5.3	Most of my professors are available outside of class time to help students	1 2 3 4 5	10.5	57.9	31.6	0.0	0.0	100.0
5.4	Most professors' teaching is intellectually challenging.	1 2 3 4 5	31.6	68.4	0.0	0.0	0.0	100.0
5.5	Generally, the teaching I have experienced in my program is of high quality	1 2 3 4 5	15.8	68.4	15.8	0.0	0.0	100.0
5.6	Most of my professors provide useful feedback on my academic performance	1 2 3 4 5	47.4	42.1	10.5	0.0	0.0	100.0
6	**How would you rate your program department been in providing and/or directing you to any academic advising that you have needed? (Use "0" for "Not Applicable".)**	1 = Excellent; 2 = Very Good; 3 = Fair; 4 = Poor; 5 = Very Poor;						
6.1	Providing helpful academic advising	1 2 3 4 5	0.0	94.7	5.3	0.0	0.0	100.0
6.2	Directing you to useful sources of academic advising outside your program department	1 2 3 4 5	10.5	57.9	31.6	0.0	0.0	100.0
6.3	**Would you recommend your program to others?**	1. YES; 2. NO	100.0	0.0	0.0	0.0	0.0	100.0
6.4	**Why or why not ?**							
7	**Would you recommend Rezonanca College to others?**	1. YES; 2. NO	89.5	10.5	0.0	0.0	0.0	100.0