

# Curriculum Vitae

## I. General Information:

1. First Name:	Isak
2. Surname:	Berbatovci
3. Nationality:	Kosovar, British
4. Date of Birth	16.07.1964
5. Birthplace-Municipality	Barileve, Pristina
6. Gender:	Male
7. Contact details:	
Email:	<a href="mailto:isakberbatovci@hotmail.com">isakberbatovci@hotmail.com</a>
Tel:	
Mob:	+38344816468

## II. Education and training

### Undergraduate Study:

Institution:	University of Pristina, Pristine, Kosovo
Degree Date:	1990
Degree :	Engineer of Agro-culture

### Postgraduate Study:

#### Master Study:

Institution:	University of North London
Degree Date:	1998
Degree/ Master :	Master of Computer Science
Title of Master Thesis :	Automated VAX Manager – AVM Robot for Monitoring Users and Terminals on VAX/VMS System

### PhD Study:

Institution:	European University of Tirana, Albania
Degree Date:	2020
Degree / Doctorate :	Doctor
Title of PhD Thesis :	Analysis of the supply chain in the Dairy Industry in the Pristina Region

### Specialization:

Institution:	
Degree Date:	
Speciality :	

Subspecialization:

Institution:	
Degree Date:	
Subspeciality :	

Training:

Institution:	
Degree Date:	
Training Course :	

III. Preview academic experience:

1	Chronology of gaining academic titles	Year	University	Faculty	Department
a	Junior Assistant				
c	Assistant				
d	Lecturer				
e	Senior Lecturer				
f	Prof. ass.	2021-present	ALMA MATER EUROPAEA, CAMPUS REZONANCA		Management Healthcare
g	Prof. asoc.				
h	Prof.				
i	Academic of science				

IV. Subject/s in which you are involved as teaching

No.	Study Program:	Subject/s
1.	MSc Healthcare Management	Healthcare Management & Leadership
2.	MSc Healthcare Management	Managerial Tools in Health Care Organization
3.	MSc Healthcare Management	Healthcare Marketing
4	MSc Healthcare Management	Healthcare Informatics

V. Research activities: Impact Factor Points for Academic Staff

### V.A. The data for publications/Citations

No.	Author, title, paper, year, volume, number, pages	"Impact factor" points	Without "Impact factor"	Citation of your publication:  Journal, Volum, Number, pages
1	Berbatovci, I. & Buja, S. (2024).. <u>Impact of digital marketing on the growth of SME manufacturing businesses in Kosovo</u> " <u>Asian Economic and Financial Review</u> Vol. 14, No. 7, 527-541.	1.8		
2	E Behrami, I Berbatovci, K Xhaxhiu, N Isak, A Andoni, A Reka, X Hamiti (2024). Cleaning and management of water contaminated with pesticides through the process of adsorption in the natural clay of Brari... Ecological Engineering & Environmental Technology Volume 25, Issue 2,	1.3		
3	R Halimi, I Berbatovci, H Halimi, D Gashi (2023).Patients Satisfaction on Services of Public Hospitals! Does Initiated Reform of Health Sector Is Giving Expected Results? Open Access Library Journal 10 (10), 1-10	0.73		
4	Berbatovci, J. (2018). Strategy Development of Dairy Industry in Kosovo. Balkan Journal of Interdisciplinary Research, 4, 177-190.			
5	Berbatovci, I. & Buja, S. (2017). Marketing Implementation by Actors of Supply Chain in Dairy Industry of Kosovo. KNOWLEDGE – International Journal 20.2, 1067-1075			
6	Berbatovci, J. (2019). Challenges and Threats in Dairy Industry of Kosovo. Balkan Journal of Interdisciplinary Research, 4, 86-96.			
7				
8				
9				
10				
TOTAL:				

### V.B. The data for other publications

No.	Title, Specification	Year
1		
2		
3		
4		
5		

### V.C. Presentations/Participation in Conferences, Congresses, symposiums, etc.

No.	Author, title, scientific meeting, abstracts book page	Oral present.	Poster present.	Participation

1	Berbatovci, J. (2018). Market globalization and its impact on supply chain of dairy industry in Kosovo. ICSNS III-2018- International Institute for Private- Commercial- and Competition Law (Austria), 196–205.	<input checked="" type="checkbox"/>		
2	Berbatovci, J. (2018). Market Research in Starting Up Agricultural Business: Case Study of Kosovo. MEB '18 Proceedings, 17-34.	<input checked="" type="checkbox"/>		
3	Buja, S. & Berbatovci, I. (2018). The Level of Application of Marketing Research, During the Opening Phase of Small and Medium Businesses (SME) In Kosovo. MEB '18 Proceedings, 47-64	<input checked="" type="checkbox"/>		
45	Berbatovci, J. (2016). Subvencionet dhe Ndikimi i Tyre ne Zinxhirin e Vleres te Industris se Qumeshtit. International Scientific conference DSSH/ASD Albanians Studies Days III/2016, 63-72.	<input checked="" type="checkbox"/>		
	Berbatovci, J. (2015). Free Trade and its Effectiveness In The Supply Chain of Food Products in Kosovo. ICLS 2015.	<input checked="" type="checkbox"/>		

#### V.D. Scientific Interests:

Topic:	
Description :	
Topic:	
Description :	

#### VI. Working Experiences:

Institution and location:	College, Rahovec
Period	1990-1991
Position	Full-time teacher
Description	
Description :	
Institution and location:	College of Economics, “Dimitrije Tucovic”, Prizeren
Period:	1990 – 1991
Position :	Full-time teacher
Description :	
Institution and location:	NT “ Holland Park Store”, Pristina
Period:	2008 – 2020
Position :	Director/ owner
Description :	

#### VII. Other Experiences:

A.	Managing experiences, projects managing, etc.	Year	University	Faculty	Department
1					
2					

3					
4					
5					

B.	Mobility / reasons	Year	University	Faculty	Department
1					
2					
3					

C.	Members of Associations	Status in Association	Year
1			
2			
3			
4			
5			

VIII. Additional informations:

Organizational skills and competencies:	Management skills		
Computer skills and competencies:	Application of Computers & Information Technology, Certificate in Telematics (Advanced)		
Language skills: (1 to 5: 1 lowest - 5 fluent)			
Language	Speaking	Writing	Reading
Shqip	5	5	5
English	5	5	5
Kraatisht	5	5	5

Name and surname: Dr. Isak Berbatovci

Signature \_\_\_ 

Pristina, dt. 16.07.2024